



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NKS

## C A No. Applied For Complaint No. 221/2023

### In the matter of:

Sasmita Jain .....Complainant

### VERSUS

BSES Yamuna Power Limited .....Respondent

### Quorum:

1. Mr. Nishat A Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta & Ms. Shweta Chaudhary, On behalf of BYPL

### ORDER

Date of Hearing: 05<sup>th</sup> October, 2023

Date of Order: 10<sup>th</sup> October, 2023

### Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection vide request no. 800614525 at premise no. 603 and 612, plot no. 12, main road, Ram Nagar, Shahdara, Delhi-32, but respondent rejected the application of the complainant for new connection on the pretext of temporary structure found at site, MCD's NOC or completion and occupancy certificate required.

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Secretary  
CGRF (BYPL)

Complaint No. 221/2023

2. OP in its reply submitted that complainant is seeking fresh electricity connection for ground floor of property bearing no. 603 & 612, plot no. 12, Main Road, Ram Nagar, Shahdara, Delhi-110032. Deficiency letter was issued to complainant against request no. 8006145225 mentioning MCD objection and roof of the ground floor is temporary that is of tin shed. Even the walls are of brick with no plastering and no provision for wiring being made. Subject property no. 603 and 612 is a big property which is sub divided into various plots. Applied plot no. 12 is not mentioned in various MCD objection list received by BSES. Also, the area is a regularized area as such in cases where there is no permanent roof it indicates that premises is not constructed as per building bye laws more so where applicant is not able to give any satisfactory explanation for temporary roof.
3. Counsel of The complainant is residing at the premises since September 2019 through registered deed. During the course of hearing OP objected that there is no proper wiring where the complainant has sought connection. LR of the complainant submitted the photographs of the site showing therein that the wiring in the premise where new connection is sought has now been completed.
4. OP sought time to confirm the same. On the final hearing dated 05.10.2023, OP submitted that they have verified the wiring and are ready to release the new connection to the complainant.
5. In their reply OP raised objection of the MCD booking but have not objected same during the arguments.

*[Handwritten signatures]* 2 of 3

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*[Signature]*  
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CGRF (BYPL)

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6. Since the main grievance of the complainant for release of new connection has been redressed up to his satisfaction. Therefore, the complaint is dismissed.

Case is disposed off as above.

Both the parties should be informed accordingly. File be consigned to Record Room.

(H.S. SOHAL)  
MEMBER

*Deekha*  
(NISHAT A. ALVI)  
MEMBER (CRM)

*S.R.Khan*  
(S.R. KHAN) MEMBER (TECH.)  
*P.K. Agrawal*  
(P.K. AGRAWAL) MEMBER (LEGAL)

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*2020*  
Secretary  
CGRF (BYPL)